

Limited Lifetime Warranty

Woodlore International Inc. ("We" or "Us") extends the following limited lifetime warranty ("Limited Warranty") to the first Residential Purchaser ("You" or "Your") of a cabinet or vanity manufactured by Us (each, a "Product"). This Limited Warranty applies exclusively to Products sold to the first Residential Purchaser and used in the applications described below within Canada and the United States. Except as allowed below or by applicable law, You may not assign or transfer this Limited Warranty.

Definition of Residential Purchaser

Under this Limited Warranty, a "Residential Purchaser" is defined as:

- ❖ An individual who purchases and installs the Product in a dwelling that is owned and used by that individual as a primary or secondary home.
- ❖ Any person or business, such as a builder, contractor, or developer, who purchases and installs the Product in a newly constructed or remodeled dwelling that will be used by the initial owner/purchaser of that dwelling as a primary or secondary home. In such cases, this Limited Warranty may be assigned to the initial owner/purchaser who uses the dwelling as a primary or secondary home

This Limited Warranty does not apply to rental properties, landlords, leasing companies, or other commercial purchasers.

Warranty Coverage

Subject to the exclusions and limitations outlined herein, we warrant that each Product will be free from defects in material and workmanship, under normal use and maintenance, for the applicable warranty period stated below.

The warranty period for Your Product begins on the date of purchase, regardless of whether the Product was purchased by You or on Your behalf. The warranty remains valid only if You use the dwelling as a primary or secondary home and does not extend to future property owners if the dwelling is sold.

Warranty Periods for Specific Components

The following components not originally manufactured by Us are subject to different warranty periods:

- ❖ Accessories, and related components: Covered in accordance with the manufacturer's guidelines.
- ❖ Lighting, electronic, and powered components: Covered in accordance with the manufacturer's guidelines.
- ❖ Hardware: Covered in accordance with the manufacturer's guidelines.

Exclusions and Limitations

This Limited Warranty does not cover:

- ❖ Products installed or used outdoors.
- ❖ Products used for unintended purposes.
- ❖ Products subjected to misuse, abuse, negligence, unauthorized modifications, or vandalism.
- ❖ Improperly stored Products (Products should be stored in a humidity- and temperature-controlled environment, away from direct sunlight).
- ❖ Improperly installed, cleaned, or maintained Products. Refer to the Product's Use and Care Instructions for guidance.
- ❖ Damage caused by extreme environmental conditions (e.g., temperatures below 10°C/50°F or above 29°C/85°F, or humidity levels outside 30-55%).
- ❖ Damage resulting from fire, flood, acts of God, or external forces beyond our control.
- ❖ Variations in color, grain, or finish caused by age, sunlight, smoke, or environmental factors.
- ❖ Normal wear and tear, including hairline cracks, wood panel movement, or color changes in natural wood and painted finishes.

Specific Considerations

- ❖ Dark-colored lacquers are softer and more prone to scratches. They are recommended for base cabinets rather than upper cabinets.
- ❖ Self-cleaning ovens and heat-emitting appliances can damage thermofoil doors. Open or remove adjacent doors and drawers during use.

Ceiling crown moldings are not covered for issues caused by ceiling movement.

Warranty Remedies

If a defect arises during the warranty period, We may, at our discretion:

1. Repair the defective Product or component.
2. Replace the defective Product or component.

If the Product style or construction has been discontinued, We reserve the right to replace or repair the Product with a similar item from our current line. Color and finish matching cannot be guaranteed due to natural aging and material variations.



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Limitations of Liability

Our total liability under this Limited Warranty shall not exceed the amount paid by You for the defective Product. We shall not be liable for consequential, incidental, or punitive damages, including but not limited to labor costs, removal or reinstallation expenses, or damage to other items such as countertops, sinks, tiles, or flooring.

Making a Warranty Claim

To make a claim, contact your authorized Woodlore dealer or Woodlore International Inc. at woodlore.ca. Proof of purchase, such as a dated sales receipt, is required.

This Limited Warranty does not cover unfinished products, natural wood grain variations, or inherent characteristics of wood species, styles, or finishes.

Dealer Information

Dealer/Location:

Signature:

Date:

Please email the signed copy to Woodlore International Inc. at dealerservices@woodlore.ca
